

Freedom of Information request reference number: 8984.1

Date of response: 22 August 2024

Request:

[Hypothetical] *Fire in a two-storey block of flats roughly in the Shepherd's Bush area.*

How quickly could firefighters respond?

How many engines would be sent? Would police/ambulances also accompany?

How would firefighters determine if anyone is inside?

What would be the initial steps taken to rescue these people?

If the blaze is already very big, would firefighters attempt to put it out at the same time as rescuing the victims?

Or focus on the victims first.

Response:

Please see my response to each of your requests in turn below:

How quickly could firefighters respond?

This information is published on our website. The London Fire Brigade [plan for 2023-29](#) includes details of our target response times on page 12 of the '[Measuring our success](#)' document which can be accessed here: <https://www.london-fire.gov.uk/media/6686/crmp-metrics-30-may.pdf>.

In addition, we publish actual mobilisation records via the [London Datastore](#), which can be accessed here: <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records>. If you download the excel spreadsheets, you filter to the data recorded for fire stations in the Shepherd's Bush area (Hammersmith and/or Fulham fire stations) using column P, 'DeployedFromStation_Name'.

How many engines would be sent? Would police/ambulances also accompany?

There is some information published about the Pre-Determined Attendance (PDA) at LFB incidents on our website which can be accessed via the following link:

<https://www.london-fire.gov.uk/about-us/services-and-facilities/techniques-and-procedures/pre-determined-attendance/>

In addition, a published [example of LFB Mobilising Policy 412](#) can be found online using the following link: <https://prodgti.s3.eu-west-2.amazonaws.com/LFB00001531.pdf>. This includes information on ambulance and police attendance.

How would firefighters determine if anyone is inside?

What would be the initial steps taken to rescue these people?

If the blaze is already very big, would firefighters attempt to put it out at the same time as rescuing the victims?

Or focus on the victims first.

In response to your last three questions, a published example of LFB [Search and rescue procedures within structures Policy 803](#) can be found online using the following link:

https://assets.grenfelltowerinquiry.org.uk/LFB00000187_LFB%20document%20entitled%20%27Search%20and%20Rescue%20Procedures%20within%20Structures%27%20%28policy%20number%20803%2C%20updated%2024%20November%202016%29_.pdf

The policy includes details of information gathering, operations procedures and search and rescue methods.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).