



LONDON FIRE BRIGADE

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**Freedom of Information request reference number: FOIA 8762.1**

**Date of response: 1<sup>st</sup> July 2024**

**Request:**

I would like some specific data about response times namely: For the period from June 2019 until June 2024 (or the most recent available date).

Could I have the monthly incident count and the average response time and 90th percentile response time if available for emergency calls to the following areas:

- 1. Tower Hamlets borough as a whole
- 2. The complete E2 postcode area
- 3. Each of the following postcode areas: E2 0, E2 6, E2 7, E2 9

I would also be grateful if you could send me any information you hold in the form of reports or meeting notes that details any impact that the Liveable Streets scheme in Bethnal Green has had on London Fire Brigade response times since June 2022

**Response:**

Please see the table below of the average response time and 90th percentile response time if available for emergency calls to the following areas: 1.

- Tower Hamlets borough as a whole
- 2. The complete E2 postcode area
- 3. Each of the following postcode areas: E2 0, E2 6, E2 7, E2 9

**Tower Hamlets**

Year	2020	2019	2024	2023	2021	2022
90th Percentile	00:06:27	00:06:46	00:07:08	00:06:56	00:06:39	00:06:53

**E2 Postcodes**

Year	2020	2019	2024	2023	2021	2022
90th Percentile	00:06:20	00:06:06	00:06:31	00:06:37	00:06:45	00:06:33

**Postcodes: E2 0, E2 6, E2 7 and E2 9**

Year	2020	2019	2024	2023	2021	2022
90th Percentile	00:06:21	00:06:30	00:06:44	00:06:19	00:06:05	00:06:33

## Tower Hamlets

## E2 Postcodes

## Postcodes: E2 0, E2 6, E2 7 and E2 9

YearMonth	Incidents	Average of Attendance Time	YearMonth	Incidents	Average of Attendance Time	YearMonth	Incidents	Average of Attendance Time
201906	345	00:04:31	201906	49	00:04:13	201906	49	00:04:13
201907	349	00:04:37	201907	51	00:04:35	201907	51	00:04:35
201908	396	00:04:37	201908	56	00:04:30	201908	55	00:04:31
201909	345	00:04:39	201909	48	00:04:13	201909	47	00:04:06
201910	389	00:04:38	201910	55	00:04:36	201910	54	00:04:37
201911	349	00:04:47	201911	45	00:04:11	201911	45	00:04:11
201912	294	00:04:34	201912	36	00:03:53	201912	35	00:03:53
202001	279	00:04:26	202001	38	00:04:11	202001	38	00:04:11
202002	298	00:04:24	202002	45	00:04:18	202002	44	00:04:17
202003	325	00:04:20	202003	44	00:03:43	202003	44	00:03:43
202004	245	00:04:00	202004	41	00:03:46	202004	41	00:03:46
202005	320	00:04:18	202005	51	00:04:16	202005	50	00:04:14
202006	306	00:04:29	202006	46	00:03:58	202006	46	00:03:58
202007	296	00:04:29	202007	43	00:04:14	202007	43	00:04:14
202008	350	00:04:39	202008	35	00:04:17	202008	35	00:04:17
202009	309	00:04:35	202009	42	00:04:17	202009	42	00:04:17
202010	322	00:04:27	202010	43	00:04:09	202010	43	00:04:09
202011	339	00:04:22	202011	57	00:04:09	202011	57	00:04:09
202012	303	00:04:24	202012	38	00:04:11	202012	38	00:04:11
202101	274	00:04:13	202101	40	00:03:58	202101	39	00:03:59
202102	284	00:04:26	202102	36	00:04:01	202102	35	00:03:59
202103	295	00:04:24	202103	60	00:04:24	202103	59	00:04:25
202104	317	00:04:31	202104	42	00:04:25	202104	42	00:04:25
202105	335	00:04:41	202105	49	00:04:08	202105	49	00:04:08
202106	361	00:04:59	202106	49	00:04:48	202106	48	00:04:45
202107	397	00:04:39	202107	58	00:04:26	202107	58	00:04:26
202108	386	00:04:18	202108	54	00:04:17	202108	54	00:04:17
202109	389	00:04:31	202109	51	00:04:20	202109	50	00:04:18
202110	376	00:04:44	202110	43	00:04:23	202110	43	00:04:23
202111	403	00:04:31	202111	65	00:04:34	202111	65	00:04:34
202112	378	00:04:30	202112	81	00:04:24	202112	80	00:04:22
202201	361	00:04:23	202201	52	00:04:01	202201	52	00:04:01
202202	388	00:04:23	202202	44	00:03:55	202202	44	00:03:55
202203	387	00:04:42	202203	60	00:04:26	202203	60	00:04:26

202204	371	00:04:28	202204	53	00:04:30	202204	52	00:04:30
202205	383	00:04:28	202205	61	00:04:28	202205	61	00:04:28
202206	382	00:04:45	202206	62	00:03:56	202206	62	00:03:56
202207	449	00:05:02	202207	67	00:04:18	202207	66	00:04:19
202208	454	00:04:37	202208	89	00:04:09	202208	88	00:04:10
202209	374	00:04:27	202209	55	00:03:49	202209	55	00:03:49
202210	433	00:04:43	202210	60	00:05:04	202210	60	00:05:04
202211	423	00:04:50	202211	72	00:04:46	202211	71	00:04:46
202212	503	00:04:35	202212	75	00:04:18	202212	73	00:04:19
202301	383	00:04:32	202301	52	00:04:01	202301	52	00:04:01
202302	390	00:04:40	202302	46	00:03:57	202302	45	00:03:57
202303	406	00:04:32	202303	71	00:04:13	202303	68	00:04:09
202304	370	00:04:31	202304	57	00:04:04	202304	57	00:04:04
202305	384	00:04:27	202305	54	00:04:16	202305	54	00:04:16
202306	436	00:04:41	202306	74	00:04:36	202306	74	00:04:36
202307	449	00:04:41	202307	74	00:04:13	202307	73	00:04:11
202308	420	00:04:47	202308	61	00:04:28	202308	60	00:04:29
202309	521	00:05:01	202309	84	00:04:21	202309	83	00:04:21
202310	511	00:04:41	202310	98	00:04:38	202310	98	00:04:38
202311	535	00:04:42	202311	109	00:04:29	202311	108	00:04:30
202312	496	00:04:53	202312	92	00:04:47	202312	91	00:04:48
202401	463	00:04:51	202401	82	00:04:24	202401	80	00:04:21
202402	441	00:04:44	202402	71	00:04:18	202402	71	00:04:18
202403	401	00:04:36	202403	66	00:04:07	202403	66	00:04:07
202404	399	00:04:28	202404	82	00:03:58	202404	82	00:03:58
202405	494	00:04:44	202405	78	00:04:39	202405	78	00:04:39
202406	313	00:04:48	202406	50	00:04:52	202406	50	00:04:52
<b>Grand Total</b>	<b>23074</b>	<b>00:04:36</b>	<b>Grand Total</b>	<b>3542</b>	<b>00:04:19</b>	<b>Grand Total</b>	<b>3513</b>	<b>00:04:19</b>

The LFB does not hold any reports on the impact that the liveable street scheme in Bethnal green as this would be the responsibility of the council. However, I have found two links which could be useful to your request. Please see below.

This report is from the IPSOS.

<https://assets.publishing.service.gov.uk/media/65f400adfa18510011011787/low-traffic-neighbourhoods-research-report.pdf>

This report is from the TFL.

<https://tfl.gov.uk/cdn/static/cms/documents/tfl-impacts-of-low-traffic-neighbourhoods-feb-2024-acc.pdf>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).