

Freedom of Information request reference number: 9200.1

Date of response: 18/11/2024

Request:

I would like to request information on whether there were any issues or problems with your organisation's travel to responding to an incident at Lohmann House on the Kennington Park Estate on 1 September 2024. Such as but not limited to: Did the fire trucks need to go a different way than originally planned ie they tried to go one way but could not, which added time to get to the incident? Did any street furniture need to be physically moved in any street on the way to get there to gain access to Lohmann House? Is it possible for you to send through the route actually taken to get to Lohmann House? Did the drivers need to drive down any roads marked as closed for example Kennington Oval or Bowling Green Street?

Response:

In response to your request, we publish our mobilisation data on the London data store. This can be found here <https://data.london.gov.uk/dataset/london-fire-brigade-mobilisation-records?q=mob> . The incident at Lohman House is recorded as incident number 147122 and can be searched under column 'A'. Column 'I' will show the time mobilised with column K being the time arrived. I can see from the Mobilisation data that there were no delays at this incident. If the fire engine was delayed then the delay code description is recorded in column W "*DelayCode_Description*."

The London Fire Brigade expect to respond to an incident by the first appliance arriving within 6 minutes and the second appliance arriving within 8 minutes.

As well as the mobilisation data, we also publish incident details. This can be found here <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>

We do not publish maps on our routes to incidents as these may change over time and are subject to local ground arrangements and risk management pre-planning. Pre-planning is an essential part of the preparation for an operational incident on roadways. Information should be gathered and recorded in accordance with Policy number 800 - Management of operational risk information, where appropriate.

You asked about street furniture being removed as there was no delay we do not hold this information however familiarisation with the major risks on the stations ground and adjacent areas is essential. The focus for familiarisation and training should be on high-risk roadways where the majority of attendances are made and risk factors such as traffic speed and road design will be most prevalent. Pre-planning should include an awareness of all available access and exit points to dual carriageways, potential rendezvous points (RVPs), water supplies, drainage and water courses is important to reduce the risk of delay. This information will support safe and effective operations at an incident and the potential for our actions to affect the environment"

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>