



LONDON FIRE BRIGADE

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**Freedom of Information request reference number:** 8125.3

**Date of response:** 29 January 2024

**Request:**

*I am interested to know if you can tell me the amount of total grievances against each officer in the Group Commander rank without revealing their identities. (This is for all grievances not for any reason.)*

*In the date range of the last 12 months from today. 20/12/22 to 19/12/23*

**Response:**

People Services (HR) conducted a manual search for Grievances raised against Group Commanders or Borough Commanders between the dates of 20/12/2022 – 19/12/2023. The search included those grievances where a Group Commander and or Borough Commander were referred to as the subject or party to the complaint. The total only includes those individuals who were identified as a Group Commander or a Borough Commander at the time of the complaint.

The Group Commander / Borough Commander total number of grievances between 20/12/2022 - 19/12/2023 is less than five. Less than five means there are more than one, but less than five grievances raised in total. As the number is so small, providing the exact figures could lead to individuals being identified from the data. Therefore, I consider a further breakdown exempt from disclosure under the [FOIA via Section 40 – Personal Information](#).

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).