

**Freedom of Information request reference number:** 8081.1

**Date of response:** 04/12/2023

**Request:**

*I have a question about distinguishing service types - particularly 'Road traffic collisions' and 'Other transport incidents'. Can you tell me what the difference is between them and give me a few examples? I'm trying to understand how you group incidents on the road - I understand that a crush of two active vehicles is an RTC, but what about a bus driving into a building or a pedestrian hit by a car?*

**Response:**

Incidents attended by the Brigade that do not involve firefighting, such as flooding and road traffic collisions, are recorded on our Incident Management System (IMS) as 'special service' incidents.

When a Road Traffic Collision (RTC) is attended, there is a list of subcategories on the IMS used to record RTCs. These categories are as follows:

- RTC - Advice only
- RTC - Extrication of person/s
- RTC - Make scene safe
- RTC - Make vehicle safe
- RTC - Medical assistance provided only
- RTC - Other action
- RTC - Release of persons
- RTC - Stand by - no action
- RTC - Wash down road

If other transport incidents are attended, there is a separate list of subcategories on our Incident Management System (IMS) that can be used to record the LFB attendance. These categories are as follows:

- Other transport incident – Advice only
- Other transport incident – Extraction of person/s
- Other transport incident – Make scene safe
- Other transport incident – Make vehicle safe
- Other transport incident – Medical assistance provided only
- Other transport incident – Other action
- Other transport incident – Release of Person/s
- Other transport incident – Stand by – No action

Other transport incidents are transport incidents that are not road traffic collisions, for example these could include other forms of transport (such as trains, aeroplanes or boats) or incidents involving road vehicles that are not involved in a collision (such as an oil spill or a person locked in a car).

The LFB publish details of all incidents attended on the London Datastore. This information can be accessed via the following link: <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>

If you download the '*LFB Incident Data from 2018*' spreadsheet, you can see further details about 'RTC' and 'Other transport incidents' by filtering using column H '*SpecialServiceType*'.

The Home Office also publish some general guidance on fire statistics guidance, which you may also find useful, here: <https://www.gov.uk/government/publications/fire-statistics-guidance>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>