



LONDON FIRE BRIGADE

London Fire Brigade Headquarters
169 Union Street London SE1 0LL
T 020 8555 1200 F 020 7960 3602
Textphone 020 7960 3629
london-fire.gov.uk

Freedom of Information request reference number: FOIA 7975.1

Date of response: 27th October 2023

Request:

I would like to make a request for information under the Freedom of Information Act 2000 in respect of the below three buildings (blocks of flats, total of 372 residential flats):

Stretton Mansions, Millennium Quay, Glaisher Street, Greenwich, London, SE8 3JP and SE8 3JR

Thistley Court, Millennium Quay, Glaisher Street, Greenwich, London SE8 3JW

Greenfell Mansions, Millennium Quay, Glaisher Street, Greenwich, London SE8 3EU and SE8 3EX

1. In view of the attached message received today from our Residents Management Company about the immediate need for a waking watch, I would like to know if the London Fire Brigades have been informed and have attended the site.
2. I would also like to know from you which are the reasons for imposing the waking watch and whether the London Fire Brigade have found any irregularity or breach of Fire Safety legislation or any breach of other relevant regulation at the above building.

Response:

Please see my response to each of your queries in turn below:

1. *In view of the attached message received today from our Residents Management Company about the immediate need for a waking watch, I would like to know if the London Fire Brigades have been informed and have attended the site.*

The Prevention & Protection (Fire Safety) team have provided us with emails from Millennium Quay Services confirming that the waking watch is to be implemented. The emails have been provided in the attached to this response.

Our Prevention and Protection (Fire Safety) team have confirmed there is an open fire safety audit record for Stretton Mansions, Thistley Court and Greenfell Mansions.

As the audit is still a live investigation, and is not yet complete, no decisions have been made that can be shared with you at the present time. The inspecting officer has three months to complete their audit findings from the date of inspection. You are welcome to resubmit your request once the fire safety audit process has been completed.

2. I would also like to know from you which are the reasons for imposing the waking watch and whether the London Fire Brigade have found any irregularity or breach of Fire Safety legislation or any breach of other relevant regulation at the above building.

Waking watches in unsafe buildings are not imposed by the fire service, they are put in place by the person responsible for fire safety in each building, such as the building owner or manager, based on the findings and recommendations of a competent fire safety person and should be captured as part of their Fire Risk Assessment.

While the Brigade has a role in enforcing fire safety legislation, it does not make a decision on which interim measures are put in place in a building. However, the Brigade's fire safety inspectors will not leave an unsafe building without any safety measures in place due to the significant risk to residents. The Brigade accepts that in some cases a waking watch is the only viable option until a common alarm is fitted, other than evacuating the whole building.

Further information can be found on the LFB website, here: <https://www.london-fire.gov.uk/news/2022-news/january/brigade-clarifies-implementation-of-waking-watches-and-other-interim-fire-safety-measures/>

At this moment in time, we do have a station notification that provides us with some information about what was found at the 3 blocks of flats Dated 4th of October. Please see the Station Notification in this response.

However, as the audit is still a live investigation, and is not yet complete, no decisions or findings have been made or found that can be shared with you at the present time. You are welcome to resubmit your request once the fire safety audit process has been completed.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).

Subject: FW: Millennium Quay - Waking Watch Implementation - URGENT
Date: 05 October 2023 11:06:00
Attachments: [image002.jpg](#)
[image003.png](#)
[image001.png](#)

Please see email below from the RP confirming premises with a waking watch at Millennium Quay.

Kind Regards

LFB Headquarters | 169 Union Street | London | SE1 0LL

[london-fire.gov.uk](https://www.london-fire.gov.uk)



London Fire Brigade

From: [REDACTED] <[REDACTED]@fastmail.fm>
Sent: 05 October 2023 11:05
To: [REDACTED] <[REDACTED]@london-fire.gov.uk>
Subject: RE: Millennium Quay - Waking Watch Implementation - URGENT

[EXTERNAL EMAIL] Do not click links or open attachments unless you are expecting them, even if you know the sender

Dear High Rise Referrals

Please see below.

1-152 **Greenfell Mansions**
Glaisher Street London SE8 3EX

1-118 **Stretton Mansions**
Glaisher Street London SE8 3JP & SE8 3JR

1-82 **Thistley Court**
Glaisher Street London SE8 3JW

Regards

[REDACTED]

[REDACTED]



From: [REDACTED] <[REDACTED]@london-fire.gov.uk>

Sent: Wednesday, October 4, 2023 3:29 PM
To: [REDACTED]@fastmail.fm
Subject: FW: Millennium Quay - Waking Watch Implementation - URGENT

Good afternoon

Re the email sent to Inspecting Officer [REDACTED]. Can you please confirm the name of the blocks at Millennium Quay that have a waking watch implemented.

Kind Regards

[REDACTED]
London Fire Brigade
169 Union Street
London
SE1 0LL

From: [REDACTED]@fastmail.fm>
Sent: 04 October 2023 12:25
To: [REDACTED]@london-fire.gov.uk>
Subject: FW: Millennium Quay - Waking Watch Implementation - URGENT

You don't often get email from [REDACTED]@fastmail fm. [Learn why this is important](#)

[EXTERNAL EMAIL] Do not click links or open attachments unless you are expecting them, even if you know the sender

[REDACTED]

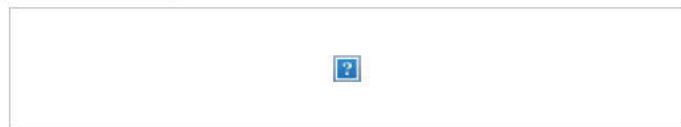
As mentioned in the call earlier today we have been advised by Fairview that Waking Watch is to be implemented at Millennium Quay.

The 'team' are in place and communications are being prepared for all residents, notice boards and front doors.

Regards

[REDACTED]

[REDACTED]



From: [REDACTED]@fairview.co.uk>
Sent: Wednesday, October 4, 2023 12:11 PM
To: [REDACTED]@laingorourke.com>; [REDACTED]@rendallandrittner.co.uk>; [REDACTED]@mquays.com>; [REDACTED]@stepout.biz>; [REDACTED]@rendallandrittner.co.uk>; [REDACTED]@rendallandrittner.co.uk>; [REDACTED]@gmail.com>; [REDACTED]@hotmail.com>
Cc: [REDACTED]@btinternet.com>; [REDACTED]@mquays.com>; [REDACTED]@fairview.co.uk>; [REDACTED]@hallasandco.co.uk>; [REDACTED]@rendallandrittner.co.uk>; [REDACTED]@urbanchange.co.uk>
Subject: RE: MillenniDamian [REDACTED]@hallasandco.co.uk>um Quay - Waking Watch Implimentation - URGENT

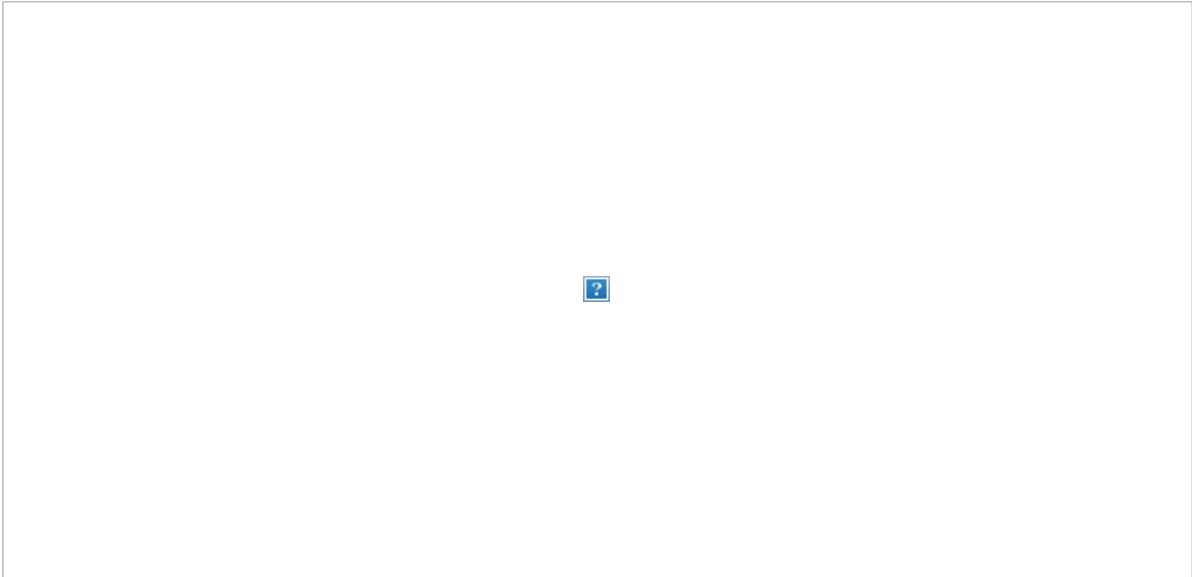
[REDACTED]

Waking Watch are in place and they are establishing the muster point

We will update on the fire strategy

Senior Technical Manager (Fire)
Fairview New Homes Ltd

[\[redacted\]@fairview.co.uk](mailto: [redacted]@fairview.co.uk)





LONDON FIRE BRIGADE

Notification of fire safety information - to station

To: [REDACTED]
Cc: [REDACTED]@london-fire.gov.uk

From: [REDACTED]
Email: [REDACTED]@london-fire.gov.uk

FS file: 94/004772, 94/236297
and 94/236296

Date 04/10/2023

The under-mentioned premises have been identified as having special interest to operational personnel. Brief details are given below and further information can be obtained from the officer dealing.

[REDACTED] [REDACTED] [REDACTED]

Address of premises: 1-152 Greenfell Mansions, Glaisher Street, London, SE8 3EX.
1-82 Stretton Mansions, Glaisher Street, London, SE8 3JP & SE8 3JR and
1-82 Thistly Court, Glaisher Street, London, SE8 3JW.

Detail of information or risk:

- Dangerous substances present
- Cylinders present
- Timber frame construction site
- Sprinklers/dry rising main/wet rising main/other fixed installation present
- Complex fire safety systems present (detail below)
- Transmission delay units and/or time-related fire alarm systems are installed
- Complex/unusual evacuation strategy used
- Prohibition notice served (copy attached)
- Enforcement Notice served that contains risks to firefighters (copy attached)
- Inappropriate sleeping accommodation (sleeping in commercial premises/beds in sheds)
- High-risk to firefighters present (detail below)
- Sandwich panels are installed
- Premises information box installed (Gerda or similar – see FSIGN 505)
- External access problems present
- Pollution risks (waste management sites etc.)
- Structural building elements / failures leading to fire spread (give details below)
- Failure of fire-fighting installations contributing to fire spread (give details below)
- Places of public entertainment which may not already be known to stations
- Temporary changes to evacuation strategies and the application of interim measures in residential buildings
- Electric vehicle charging equipment or Battery Energy Storage Systems installed on or near the premises
- Other (detail below)

All 3 blocks now have a waking watch. An external wall assessment has been made and the cladding is to be replaced. There is also timber decking on the balconies.

Action recommended by fire safety:

- Joint visit with fire safety
- Visit by local station
- Details to be added to ORD
- Add premises to 'Outside duty master schedule'
- Check contents of premises information box installed
- Information only, circulate to local station(s)
- Other (detail below)

This form should be emailed to the relevant watch officers, station manager, borough commander, Area support staff (SW/South East/North West/North East Area Support Team) & FSR admin [REDACTED]@london-fire.gov.uk)

Note to FSR admin: Copy must be placed on e-FSF



LONDON FIRE BRIGADE

Notification of fire safety information - to station

Notification of fire safety information - return to fire safety

To: [REDACTED]
Cc: [REDACTED]@london-fire.gov.uk

From: [REDACTED] FS file:
Email: [REDACTED] Tel:

Date:

Acknowledgement of receipt and action taken by station:

- Joint visit carried out with fire safety
- Visit carried out by local station
- Premises added to 'Outside duty master schedule'
- Premises information box contents checked
- Information circulated to local station(s)
- Noted (no further action required)
- Other (detail below)

This form should be emailed to the relevant FSR team leader, borough commander, Area support staff (SW/South East/North West/North East Area Support Team) & FSR admin ([REDACTED]@london-fire.gov.uk)

Note to FSR admin

Acknowledged copy must be placed on e-FSF